



International Customs Program

2026

Overview



Objectives



Content



Delivery



Objectives - Opening Remarks



Mr Felix Ebner,
Head of the **Global Customs Office**
DHL Group,
Bonn Germany



Objectives - DHL



Provide education
and training in
customs procedures
and administration



Recognised as
International Best
Practice



Reflects current
international trends
and requirements



Practical application
of theory in the
freight environment



Uniform curriculum
at the international
level



Consistent
approach across
DHL Business Units



Objectives - Opening Remarks



Professor David Widdowson, AM,
Head of Customs Studies
Centre for Customs and Excise Studies
Wisetech Academy

Canberra, Australia



Objectives - Further Study

Successful students

- Gain 50% credit towards Graduate Certificate in Customs Administration
- Course is formally recognised by the World Customs Organisation
- Articulated into higher degrees
- 15-week study program starting in March 2027
- Total benefit \$AUD6,000 (approx.)



Charles Sturt
University



Date

Dear Name,

I am writing to you as a valued graduate of the DP DHL International Customs Training Program. I trust that you have been able to apply the knowledge and skills gained through the program as you pursue your career in DHL.

I am pleased to advise that your successful completion of the program now provides you with 50% credit towards the achievement of a [Graduate Certificate in Customs Administration](#) (GCCA), which is offered by CCES in partnership with Charles Sturt University.

We are currently accepting enrolments for our next session (202630) which runs from 2nd of March 2026 until 19th of June 2026, and, with the help of your International Customs Program credit, you will be able to attain your Graduate Certificate by studying online during this 15 week period in the same way in which you studied the International Customs course.

The GCCA is a prestigious award, which is formally recognised by the World Customs Organization. It is also the stepping stone towards higher degrees such as the Master of Customs Administration, should you wish to progress your study journey.

Should you wish to explore this opportunity, please contact Ms Billy Kearney (bkearney@csu.edu.au) who will be pleased to assist you.

I look forward to your continued association with us here at CCES.

Kind regards,

A blue ink signature of Professor David Widdowson.

Professor David Widdowson AM
CEO
Centre for Customs and Excise Studies



Content – Course Modules

Elements of
International
Trade

Customs
Regulatory
Control

Supply Chain
Security

Customs
Operational
Environment

Rules of Origin

Customs
Valuation

Tariff
Classification

Regulatory Trends
and Technical
Developments



Content – Course Program

Each Module

- Conducted online over a two- or three-week period
- Comprises
 - One online session
 - First Tuesday of each Module
 - Online meeting invitations sent out week prior
 - One Activity
 - Forum discussion
 - One Assessment
 - Multiple choice, matching text, true and false questions
- Schedule is in Moodle

Date/Week Commencing	Cohort 1	Cohort 2	Cohort 3
16-Apr	Pre-Course Briefing		
20-Apr			
27-Apr	Module 1		
30-Apr		Pre-Course Briefing	
4-May			
11-May	Module 2	Module 1	
14-May			Pre-Course Briefing
18-May	Module 3	Module 2	Module 1
25-May			
1-Jun	Module 4	Module 3	Module 2
8-Jun			
15-Jun	Module 5	Module 4	Module 3
22-Jun			
29-Jun	Module 6	Module 5	Module 4
6-Jul			
13-Jul			
20-Jul			
27-Jul			
3-Aug	Module 7	Module 6	Module 5
10-Aug			
17-Aug	Module 8	Module 7	Module 6
24-Aug			
31-Aug		Module 8	Module 7
7-Sept			
14-Sept			Module 8
21-Sept			
28-Sept			
5-Nov			
12-Nov	Course Survey and Report		
19-Nov	Presentation Ceremony		



Content - Assessment

Competency Based Assessment

- ability to perform a task to a required standard not the level of marks or grades you receive
- gain an average of 75% or higher when all assessment results are combined from all 8 modules

The assessment criteria for each topic will focus on you

- plan and integrate several different tasks into achieving a work outcome
- respond to unforeseen occurrences
- work with others from across the breadth of the DPDHL organisation

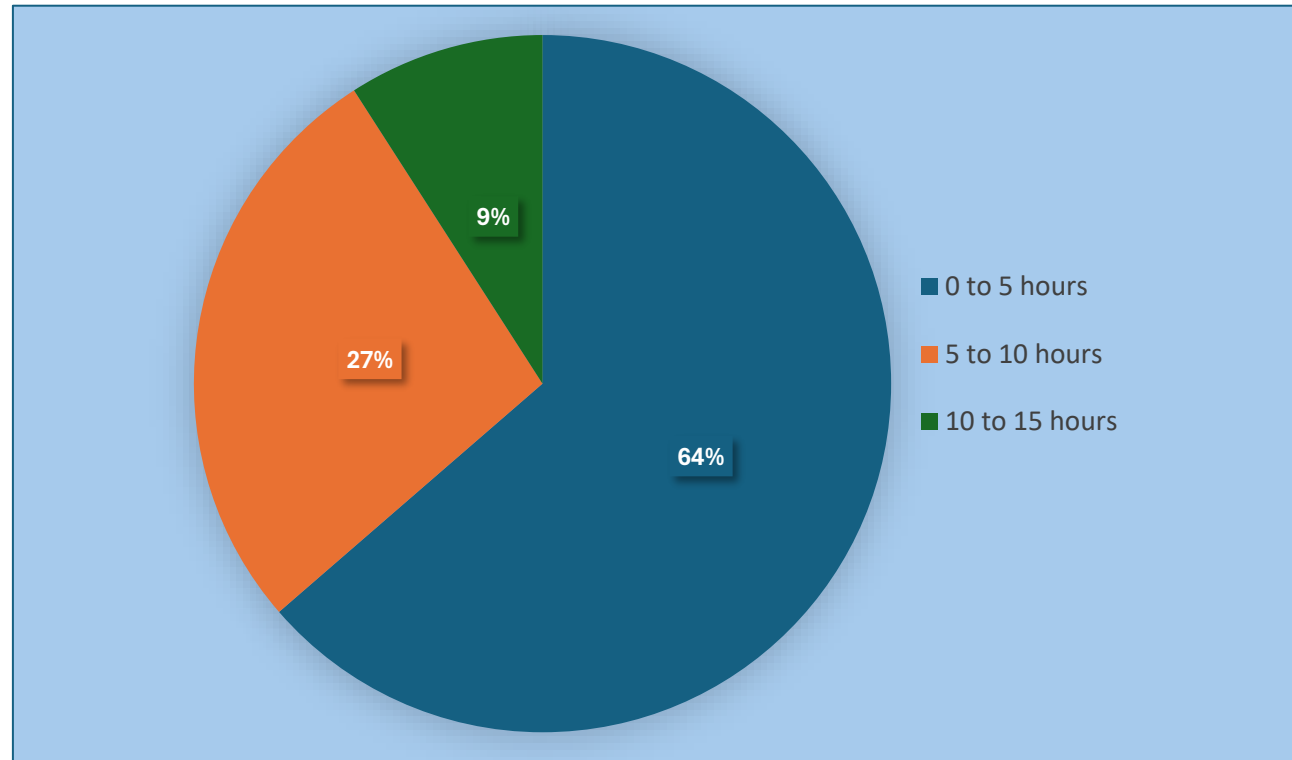
To do this you will need to

- participate in online activities, forums and discussions (30%)
- submit assessment items including multiple choice questions, quizzes, and short answer questions (70%)

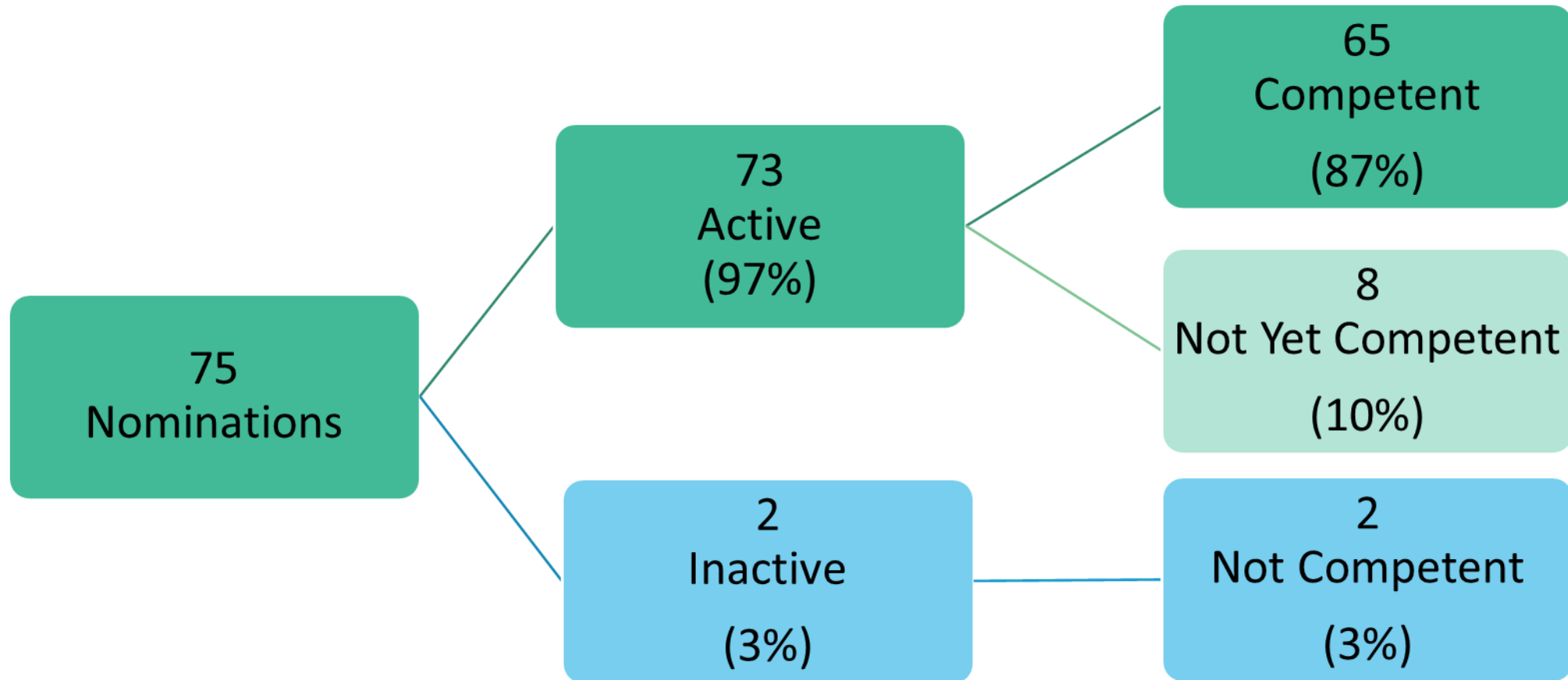


Content – Study Time (2025)

How much time do you need to dedicate to your studies per week (including weekends)?



Content – Results (2025)



Delivery - Moodle

Course Page

- General Information
 - Announcements
 - Course Program
 - Course Surveys
- Module
 - Study Guide
 - Resources
 - Videos
 - Presentations
 - Assessment Forum
 - Quiz

DHL International Customs Program 2026: Cohort 1

Course Participants Grades Activities Competencies



Collapse all



Announcements

General news and announcements from the Course Administrators on issues such as enrolments, login details, grading and student feedback.



Student Administration Forum

This is an open forum for discussion and a place where you can introduce yourself to other students.



Course Program Schedule



Course Program Content



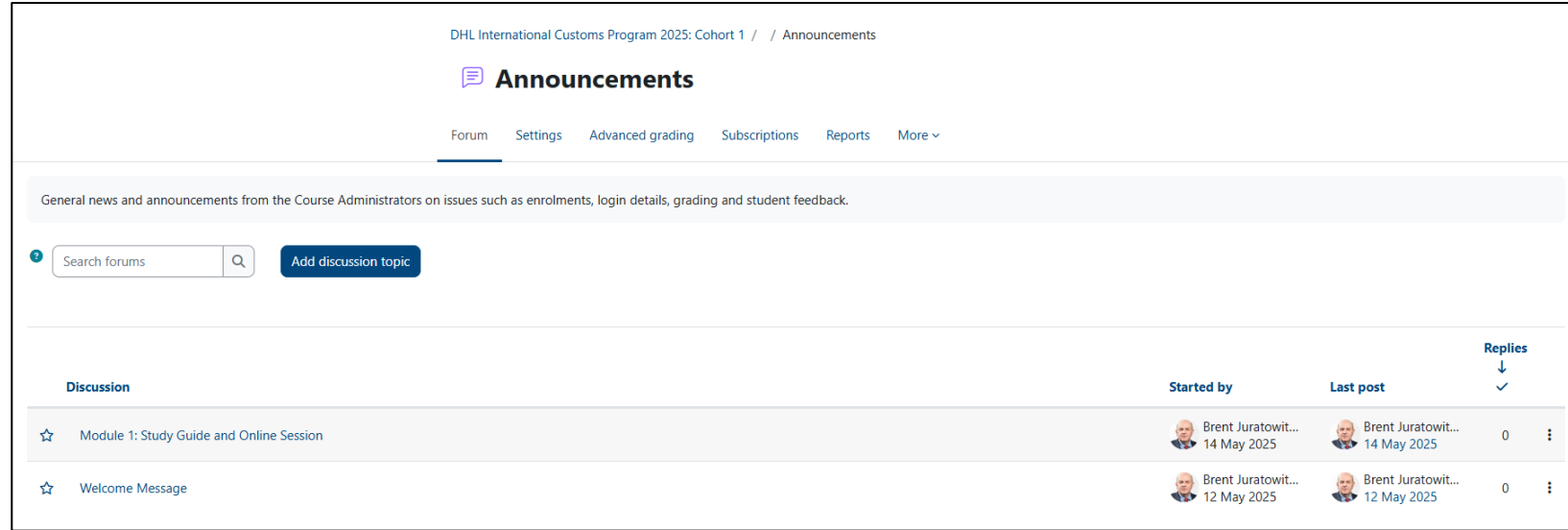
DHL Customs Services Brochure



Delivery - Moodle

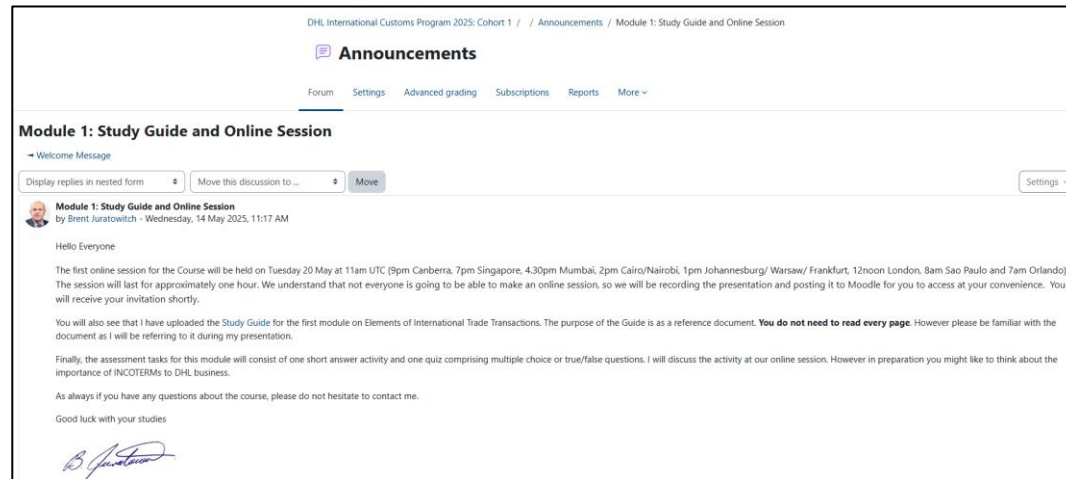
Course Announcements

- Important 'all of course' messages
- Messages by teachers ahead of online sessions
- Changes to course schedules
- Changes to assessment deadlines



The screenshot shows the Moodle interface for the DHL International Customs Program 2025: Cohort 1. The page is titled "Announcements" and includes a search bar and a button to "Add discussion topic". Below this, there is a table of announcements. The table has columns for "Discussion", "Started by", "Last post", and "Replies".

Discussion	Started by	Last post	Replies
★ Module 1: Study Guide and Online Session	Brent Juratowit... 14 May 2025	Brent Juratowit... 14 May 2025	0
★ Welcome Message	Brent Juratowit... 12 May 2025	Brent Juratowit... 12 May 2025	0



The screenshot shows the Moodle interface for the DHL International Customs Program 2025: Cohort 1, specifically the "Module 1: Study Guide and Online Session" announcement. The announcement is titled "Module 1: Study Guide and Online Session" and is by Brent Juratowit. It includes a "Welcome Message" and a "Display replies in nested form" button. The text of the announcement is as follows:

Hello Everyone

The first online session for the Course will be held on Tuesday 20 May at 11am UTC (9pm Canberra, 7pm Singapore, 4:30pm Mumbai, 2pm Cairo/Nairobi, 1pm Johannesburg/ Warsaw/ Frankfurt, 12noon London, 8am Sao Paulo and 7am Orlando). The session will last for approximately one hour. We understand that not everyone is going to be able to make an online session, so we will be recording the presentation and posting it to Moodle for you to access at your convenience. You will receive your invitation shortly.

You will also see that I have uploaded the Study Guide for the first module on Elements of International Trade Transactions. The purpose of the Guide is as a reference document. **You do not need to read every page.** However please be familiar with the document as I will be referring to it during my presentation.

Finally, the assessment tasks for this module will consist of one short answer activity and one quiz comprising multiple choice or true/false questions. I will discuss the activity at our online session. However in preparation you might like to think about the importance of INCOTERMS to DHL business.

As always if you have any questions about the course, please do not hesitate to contact me.

Good luck with your studies

B. Juratowit



Delivery – Online Sessions

Communication

- English
- Email or Moodle Messaging

Zoom

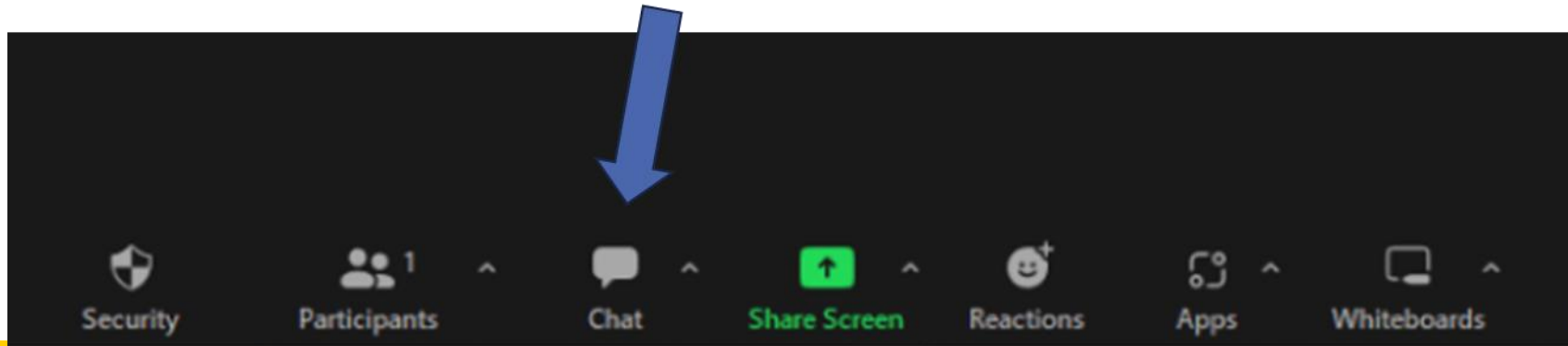
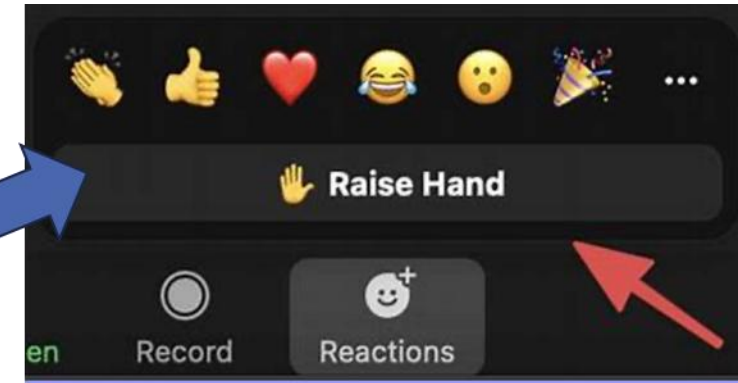
- Online sessions Classes will be delivered using Zoom Video Conferencing
- Links will be provided prior to each session
- Students
 - need access to a laptop or desktop to undertake individual online tasks during the workshops/tutorials
 - check their settings to ensure that their video and microphone are working
 - should log in to Zoom approximately 10 minutes before the start of each workshop
 - Attendance will be recorded and count towards your final grade



Delivery – Online Sessions

Zoom Cont'd

- Videos must be switched on and microphones muted
- For the duration of the online session, students should refrain from taking or receiving telephone calls or being distracted by colleagues
- While the online sessions will be conducted in English, students are encouraged to seek clarification if a term or concept is unfamiliar to them
- Raise questions or comments using the Chat function or Raising your Hands



Conclusion



QUESTIONS



COMMENTS



DISCUSSION